



BUONVICINI AG
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General Terms and Conditions (GTC) – Restaurant Markthalle

1. General Provisions

These General Terms and Conditions (GTC) govern the legal relationship between the guest/customer/organizer, hereinafter referred to as the "Guest," and Buonvicini AG as the operator of Restaurant Markthalle, hereinafter referred to as the "Restaurant."

For the sake of simplicity, these GTC always refer to a "Contract" regardless of the type of service concerned. Only the terms and conditions valid at the time of contract conclusion shall apply.

Should individual provisions of these GTC be invalid or void, this shall not affect the validity of the Contract or the remaining provisions of the GTC. In all other respects, the statutory provisions shall apply.

2. Subject Matter / Scope

The Contract for the rental of tables, premises, and any other deliveries and services shall become effective upon written confirmation by the Restaurant, or in the case of online bookings, upon booking confirmation received by the Guest.

Reservations made on the day of the event are binding upon acceptance by the Restaurant.

Amendments to the Contract shall only become binding on the Restaurant upon (written) reconfirmation. Unilateral changes or additions by the Guest are invalid.

3. Reservations via ForAtable

As a guarantee for reservations, a credit card must be provided at certain times and for groups of 5 or more persons. Reservations secured by credit card may be cancelled free of charge or the number of persons adjusted up to 12 hours prior to the reservation. In the event of no-shows or short-notice cancellations, the Restaurant reserves the right to charge a fee of CHF 50.00 per person not present.

4. Groups / Events

4.1 Reservations

The written offer sent must be signed and returned. The reservation shall then be deemed binding. On certain days of the week or during certain seasons, a minimum revenue requirement may apply. Table requests will be considered wherever possible, but no specific tables can be guaranteed. Groups are seated at long tables; no round tables are available.

4.2 Number of Persons

- Groups up to 12 persons may order from the à la carte menu on site.
- Groups of 13 persons or more may order à la carte from the group menu on site.

To ensure smooth execution of the event, we request:

- From 20 persons: advance menu selection from our group menu. The selection must be communicated to us in writing no later than one day before the event.
- From 30 persons: a uniform set menu. A vegetarian/vegan alternative will be offered. Guests with allergies must notify us in advance so we can confirm whether a suitable alternative can be provided. The final menu must be communicated at least 7 days prior to the event.

The number of persons communicated to the Restaurant 5 days before the event is binding.

4.3 Cancellation Policy

Cancellations of confirmed reservations must be made in writing and may be charged as follows:

- 15 to 8 days before the event: 25% of the quoted amount
- 7 to 4 days before the event: 50% of the quoted amount
- 3 to 1 day(s) before the event: 100% of the quoted amount

4.4 Payments & Invoicing

All prices at Restaurant Markthalle are quoted in CHF and include 8.1% VAT. We accept cash, EC, Postcard, and all major credit cards. As a rule, all consumption must be settled on site.

For groups of 8 persons or more, individual billing is not possible; a single invoice will be issued.

If payment is made by invoice, it must be settled within 10 days. Reminders are subject to fees and may be charged at CHF 15 each.

The correct billing address, including any department numbers, must be provided in writing, and the till receipt for the consumption must be signed on site. Invoices are issued only within Switzerland. Events with billing addresses outside Switzerland must be settled in full on the day of the event.

The Restaurant reserves the right to issue a down payment invoice for 50% of the quoted amount, payable no later than 15 days prior to the event.

Tips for staff may be given directly to the service staff on site. If tips are to be included in the invoice, the amount must be noted on the signed till receipt.

Furthermore, interim totals or the final invoice amount may be corrected retroactively in favor of both parties should an arithmetic or clerical error be identified.

4.5 Minor Changes in Services Offered

The Restaurant reserves the right, in the event of short-term market fluctuations due to product shortages or significant price increases, to make minor adjustments to the offer or prices.

4.6 Amendments & Additional Clauses

The Restaurant Markthalle reserves the right to amend these GTC at any time without prior notice.

5. Place of Jurisdiction / Applicable Law

For any disputes arising from this Contract, the place of jurisdiction shall be Zurich, unless a different place of jurisdiction is mandatorily prescribed by law.

Swiss law shall apply exclusively to all contractual, reservation, supplementary agreements, and general conditions. Place of performance and payment is the registered office of the Restaurant.